



Dear Customer,

You have chosen to purchase a high-quality Karibu product. Your product has left our factory after undergoing thorough testing and a final inspection.

Karibu Holztechnik GmbH therefore offers the following warranty on the products advertised with this warranty:

- 5-year warranty on the construction of wood products,
- 2-year warranty on the ink system,
- 5-year warranty against rust-through on metal sheds.

The warranty period begins on the invoice date. Under this warranty, we will provide you with free replacement and free delivery of defective parts during the warranty period. Any additional (labor) costs you may incur as a result of the replacement are not covered by the warranty.

Warranty services can only be claimed upon submission of the original packing slip and the original proof of purchase (copy of the invoice). We must be able to verify the warranty claim (e.g., by sending photos of the defective product parts).

### **Statutory Warranty:**

Our warranty does not limit your statutory rights in the event of defects, and you may exercise these rights free of charge. This warranty therefore does not affect any statutory warranty rights you may have. This warranty expands your legal rights.

If the purchased product is defective, you may always contact us under the statutory warranty, regardless of whether a warranty claim applies or whether you are exercising your rights under this warranty.

### **Please submit your warranty claims and any inquiries in writing, along with the warranty certificate, to:**

service@karibu.de

or to

Karibu Holztechnik GmbH  
Customer Service Department  
Eduard-Suling-Str. 17  
28217 Bremen

or visit our online portal at <https://www.karibu.de/service/reklamation/>

### **The warranty does not cover defects caused by:**

- Use of the material in a manner not in accordance with our instructions
  - Failure to follow care instructions and resulting defects
  - Damage caused by improper or abusive handling during and after installation
  - Improper foundations and footings
  - Customer-initiated modifications to the product
  - Wind speeds exceeding force 7, natural disasters, or other violent forces
  - Snow loads: approx. 75 kg/m<sup>2</sup> / approx. 125 kg/m<sup>2</sup> (depending on the product)
  - Commercial use
-



## WOOD PRODUCTS

### Warranty Exclusions:

- Changes in gloss level and color caused by weathering must be accepted as part of normal wear and tear (e.g., discoloration around knots),
- Damage caused by large open joints and cracks (e.g., shrinkage cracks around knots),
- Surface imperfections due to resin seepage from the wood,
- Damage attributable to force majeure or mechanical impacts (e.g., improper use, hail damage)
- Damage attributable to sharp edges on profiles.

### The warranty does not cover defects caused by:

- Inadequate wood maintenance
- Defective wood preservative coating
- Wood damage/discoloration due to inadequate ventilation
- Changes that are part of the natural properties of the wood, such as color changes, knots, resin pockets, warping, and non-through cracks
- Failure to maintain a minimum distance of 2 m around the product when planting vegetation with a growth height of 10 cm or more. This ensures adequate ventilation.
- Failure to maintain a minimum distance of at least 10 cm from the ceiling and walls in indoor saunas/infrared cabins. This ensures adequate ventilation.

### Please follow these care instructions:

- The wood must not be exposed to direct sunlight or prolonged moisture before or during installation.
- For products that are not pressure-treated, you must apply a blue stain inhibitor primer before assembly, followed by two coats of protective finish (an open-pored wood preservative). You should reapply a protective coat at least every two years.
- For colored and pressure-treated components, only the untreated wood areas (saw cuts) and parts need to be retreated.

### Additional warranty terms for products treated with the paint system

If the products are installed in accordance with the installation instructions and the warranty terms are met, we guarantee for a period of 2 years that

- the wood does not turn gray,
- the coating does not flake off over large areas (EN ISO 4628-5, rating 3),
- no rot damage occurs in the wood,
- no extensive repainting is necessary.

### To be eligible for this warranty on products treated with the paint system, the following conditions must be met:

- The profiled lumber must be installed with adequate rear ventilation (DIN 18516).
- The cut surfaces and end grain must be sealed by applying two coats of the appropriate topcoat.
- All nail, screw, or staple holes exposed to the weather must be sealed once with the appropriate topcoat after installation.

### The customer should note the following:

Once a year, the surface must be inspected for mechanical damage, such as hail damage.

Any damaged areas must be repaired immediately to prevent further damage. Wooden components must be regularly maintained and cared for.

For more detailed information and instructions, please refer to the "General Information About Your Product."

Please consult your paint specialist for information on suitable wood stains.



---

## METAL HOUSES

The warranty applies only under the following conditions:

- Water can drain freely from the sheets.
- Dirt and other deposits are removed regularly and properly.
- No contact with wet concrete, wet wood, pressure-treated wood, soil, or areas of constant moisture.
- No contact with copper or liquid emissions from copper components.
- No chemical exposure, such as contact with fertilizers.
- The sheets are used under normal atmospheric conditions. The warranty does not apply to sheets installed in aggressive atmospheres, such as air with high salt content, constant contact with water, corrosive chemicals, smoke, aggressive condensate or ash, cement dust, or vapors from animal manure and fertilizers.
- Immediate repair of mechanical damage to the paint coating, for example during installation, using touch-up paint.
- Metal shavings must be removed after installation.
- Processing of sheet metal parts using thermal or heating methods (e.g., welding, soldering, flame cutting, cut-off grinding) is not permitted.
- Installation was performed properly in accordance with our installation instructions.
- We cannot provide any guarantee regarding third-party products and their reaction with or on our material.

### **Please follow these care instructions:**

- Do not use cleaning agents containing solvents or abrasives; instead, use mild soapy water with a soft, non-abrasive cloth.
- The products must be regularly cleaned of dirt and growth

### **We hope you enjoy your new Karibu product!**

Karibu Holztechnik GmbH

Bremen, as of June 10, 2026